



North Tyneside Council

North Tyneside Council

Quadrant East
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July 2021

Dear Parent / Guardian

Summer Holiday Food Support

North Tyneside Council knows that this has been a very difficult year for many people across our borough, and we have worked hard to ensure that families and individuals who need our help get as much support as we can give.

The government has provided us with some additional Covid Local Support Grant funding to help our most vulnerable adults and children with the cost of food and other essential items over the summer period up to the end of August 2021.

We have been given the flexibility to use this grant in the way we think is best. As part of a wider approach by the council to help our most vulnerable residents, we intend to use all of the Covid Local Support Grant to help those families whose children are in receipt of free school meals because they meet the income related benefits criteria. As the funding we received would not have covered every eligible child in the borough, we have used the Poverty Intervention Fund in addition to ensure that all eligible families receive the £15 per week per child that they have had previously.

Two vouchers will be paid for each child through an online account managed by Edenred, a company well-known for working with schools and other organisations to provide this kind of help. The voucher can be used in most supermarkets, either in store or online. The amount of your voucher will vary depending on the length of your school holidays, but it will equate to £15 per week per child for a maximum of 7 weeks. The vouchers have activation dates of the first week of your holidays and then again in week 4. For most families this will be the 19th July for £55 and then the 9th August for £50 (weeks 1 and 4) but speak to your school if your holidays are not 7 weeks as the dates and amounts will vary.

This is a one-off food grant to support families and help to manage the additional expense they will have during the summer break when children don't receive free school meals. The vouchers must be spent by the 31st August and any not redeemed will be removed from the Edenred system and will not be able to be reissued.

Edenred will contact you by email to let you know your voucher is ready to be downloaded. Instructions will also be included when they contact you and details of the help desk to support you if you need it. If you have a general query about the vouchers over the summer you can contact the Participation Team on the email above. Queries will be dealt with 9.30-10.30 and 3.30-4.30 Monday to Friday. Please ensure that your email contact includes all the relevant details including your child's name, school and the issue you have.

Your faithfully

A handwritten signature in black ink, appearing to read 'K. Clark'. The signature is written in a cursive style with a large, stylized 'K' at the beginning and a large 'R' at the end.

Cabinet Member responsible for Public Health and Wellbeing